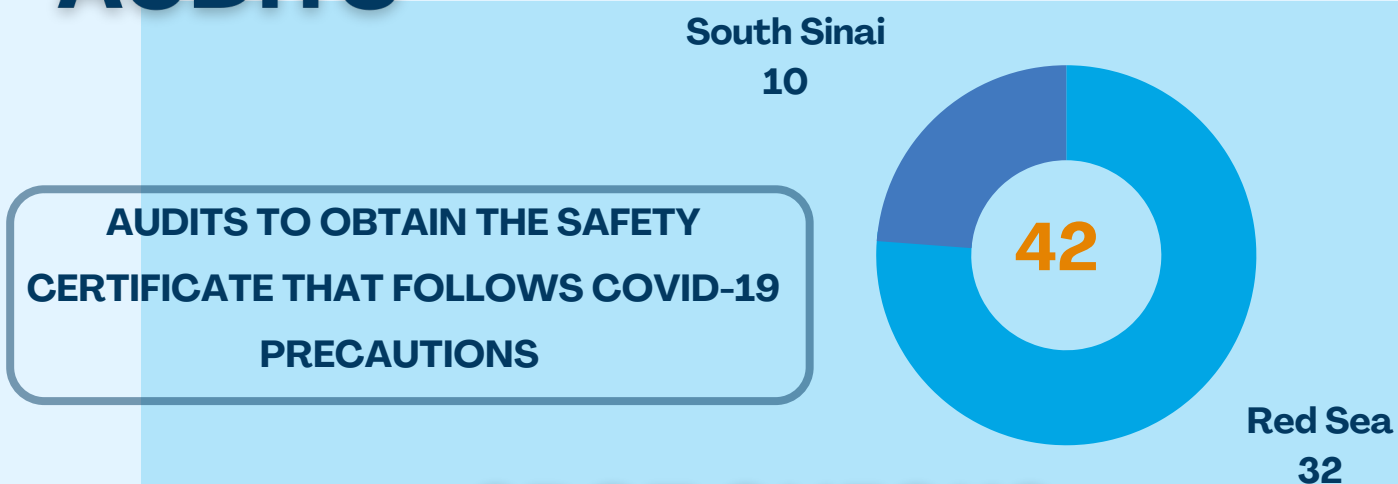
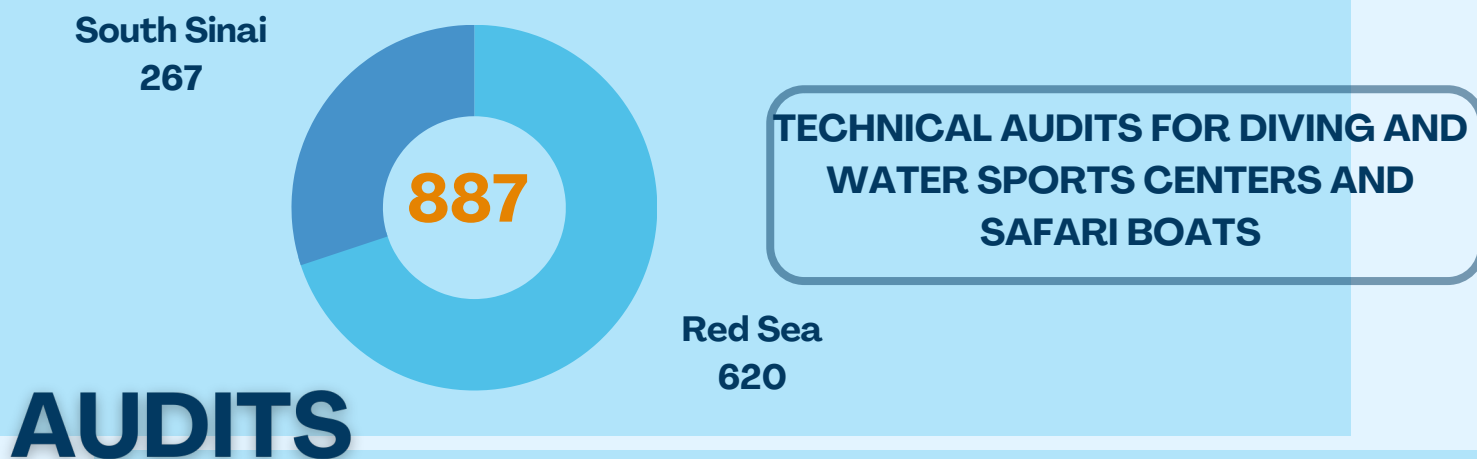


A full-page background image of a tropical beach. The foreground shows deep blue, rippling water. A narrow strip of white sand beach runs horizontally across the middle. Beyond the beach, the water transitions to a vibrant turquoise color, indicating shallow depths. The horizon line is visible in the upper third of the image, with a clear, pale blue sky above it.

QUALITY ASSURANCE

929 TOTAL NUMBER OF AUDITS IN RED SEA AND SOUTH SINAI



The CDWS participated **along with MOT&A** representatives in the **spot-check committees** to run spot checks for the operations working in the sector, as well as at sites where the activities are performed and at the jetties, to ensure **safety standards** are applied.



In the Red Sea governorate, and in South Sinai at different intervals, the outcome was as follows:

Governorate	Operations received spot-checks	Illegal operations	Spotted violations in diving centers	Spotted violations in water sports centers	Spotted violations in safari boats	Assisting and facilitating the work of illegal entities
Red Sea	39	4	15	10	10	12
South Sinai	192	18	46	35	3	1
Total	224	22	61	45	13	13

INVESTIGATIONS

In 2022, the following incidents were investigated by the quality assurance department:

	Red Sea	South Sinai	Total
Death while diving	9	4	13
Death while snorkeling	3	4	7
Drowning in hotels	0	5	5
Total	12	13	25

DEATH

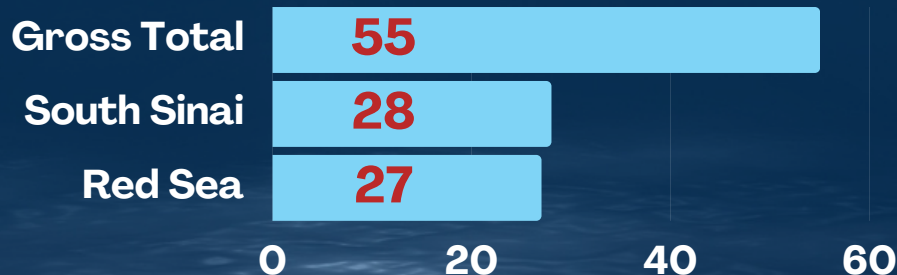


LOSS

	Red Sea	South Sinai	Total
Lost while diving	1	1	2
Lost while snorkeling	0	0	0
Lost and found	1	1	2
Total	2	1	4

	Red Sea	South Sinai	Total
Injured while diving	1	2	3
Injured while snorkeling or performing water sports activity	2	1	3
Nearly drowning	0	1	1
Total	3	4	7

INJURY



COMPLAINTS



SCAN QR CODE
TO FILE A COMPLAINT

The quality assurance team investigated a total number of 65 complaints, which were presented to the CDWS by either tourists or professionals working in the sector, both in South Sinai and the Red Sea

65
COMPLAINT

DEVELOPING STANDARDS AND REGULATIONS

The quality assurance department, prepared and/or updated the following documents:

1. **Two audit protocol manuals** for water sports activities of all kinds, are to be approved and applied in the upcoming period.
2. Updating the **audit guidelines and protocol** for diving centers, safari boats, and water sports centers (snorkeling service providers).
3. The standards and requirements for **recreational technical diving activity**.
4. The standards and special requirements for the **accreditation of organizations** for diving and water sports activities.
5. Amending **decree no. 444 of 2011** to approve it as a special requirement for the executive regulations of Law 8 of 2022.
6. Preparing technical requirements for the **free diving activity**, and it was sent to the Ministry for approval.
7. Preparing technical requirements for a **sailing safari snorkeling activity**.
8. Preparing technical requirements for **equipment rental centers**.
9. Preparing requirements for **diving equipment shops**.
10. Preparing technical requirements for **equipment maintenance centers**.
11. Preparing technical requirements for **underwater photography companies**.
12. Updating the technical requirements for **tank examination centers**.
13. Preparing technical and tourism requirements for **daily boats**.
14. Participating in projects to preserve the **underwater cultural heritage**.

